

Improved Health. Improved Cost.



Sam is a common healthcare consumer

- Slightly motivated to act
- Faces many treatment options
- Unaware of available programs or services from employer or plan
- Unable to engage provider about his preferences



Sam, like others, compares treatments based on 22 criteria



Will it work medically?

- Effectiveness?
- Evidence?
- Peer experience?
- +3 other

Will it work financially?

- Coverage?
- Out of pocket cost?
- Time off work?
- +2 other

Will it work for me?

- Difficulty?
- Pain?
- Recovery speed?
- +8 other

Sam's criteria...

(in order of importance)

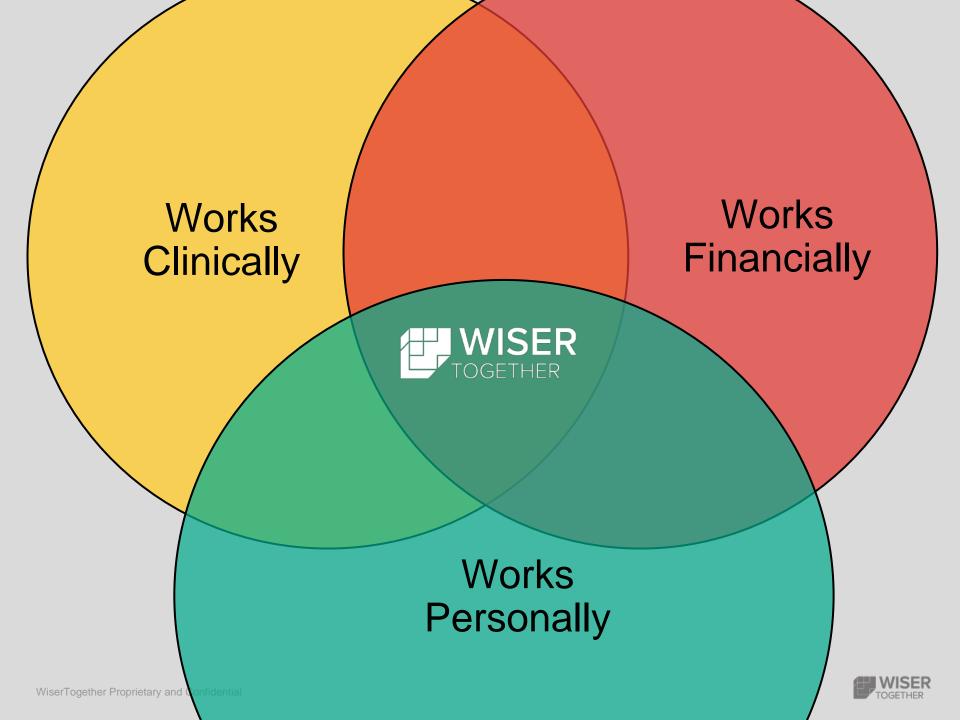
- 1. Clinically effective
- 2. Works fast
- 3. Has little or no side-effects
- 4. Is relatively painless
- 5. Has worked for peers (Richard)
- 6. Not too costly
- 7. Not very difficult
- 8. Doesn't require time off work

...results in a mismatch with the treatments leading to...

- 1 Increased trial-error Higher cost
- Increased treatment drop-off Worse outcomes
- Lower satisfaction
- Low engagement

"No Buy In"





Sam's personalized Treatment Comparison Tool

Available through his employer and/or payer

Integrated with Sam's plan design, cost transparency tool and provider network

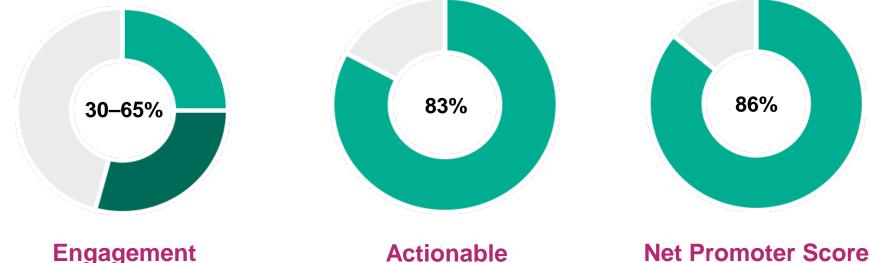
- Personalized to Sam's situation
- Simplifies his decision making
- Captures Sam's intent & preferences
- Preferences and priority shared with his provider or case manager





Sam - the new informed healthcare consumer

Sam Will Have Higher Engagement, Be More Satisfied and Achieve Better Outcomes with Lower Costs



Is more likely to engage with the tool

Choose a more effective treatment that he will stick with

Recommend tool to his

spouse, friend, or coworker

Sam will try 3 fewer treatments; Will save his payer \$856 per year; Will renew his health plan membership





Thank You!



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